RemotePlus^{sm} 4.0 Installation Instructions

RemotePlus 4.0 comes with an installation wizard, but it is only one file (RemotePlus.xlam) and you do not actually need to use the installation wizard. You may just copy the file to your local PC, USB memory stick, or network hard drive. If you are saving/installing RemotePlus on a network please keep in mind only one user may access the RemotePlus.xlam file at a time. We recommend when saving RemotePlus on a network drive you encourage users to copy the file off the network drive and save it locally before using RemotePlus.

Instructions:

1.) Go to the RemotePlus website at https://rplus.icedataservices.com

2.) Enter the User ID and password (case sensitive) and click the link to the RemotePlus Main Menu.

3.) Under the Software & Utilities section, click on the link for RemotePlus Version 4.0 for Windows.

4.) Save file to disk.

5.) Double-click on the RemotePlus executable and follow the Installer instructions.

6.) Go to Start → All Programs → Interactive Data → RemotePlus 4.0 → RemotePlus 4.0

7.) The RemotePlus Settings box will appear when you open RemotePlus for the first time. Under the Identification tab enter your User ID and password (all in lower case). Click Add to List then the OK button to save and exit the RemotePlus Settings.

8.) Once in Excel - click "enable macros". Select the InteractiveData ribbon then select Data from the RemotePlus group. A menu will appear, select Data to make a RemotePlus request.

9.) Enter your security identifiers and data items and click OK. Data should be returned in your spreadsheet.

Additional Information:

1.) Make sure to enable macros and your installation of Office has support for Visual Basic for Applications (VBA) installed.
2.) If you do install RemotePlus on a USB memory stick you should change the default location for saving settings by clicking on the Advanced tab in the settings then selecting “Same directory as this Add-in”. This will prompt RemotePlus to save your settings on the USB memory stick rather than on the PC.